

**THE PATIENT PARTICIPATION GROUP**  
**MINUTES OF THE VIRTUAL MEETING HELD VIA ZOOM ON**  
**MONDAY 17<sup>th</sup> OCTOBER 2022**

**Attendees:**

Dr S Tahseen	GP		
Aneesa Farooq	Assistant Practice Manager		
Anne Fox	Patient		
Clive Roberts	Patient		
Sue Osborne	Patient	Janet Goodchild	Notetaker

**Apologies:** No formal apologies were received prior to the meeting.

Dr Tahseen & Janet apologised profusely for the confusion over the meeting log on which may have been why Martha Haruna, Clare Bowling & Jan Bird were not in attendance.

**Minutes:**

The minutes of the last meeting, held via zoom on 8<sup>th</sup> August 2022 were approved as a true record.

**Matters Arising:** There were no matters arising.

**Practice Report:**

Dr Tahseen gave the practice report saying:-

The flu vaccinations were received on the 7<sup>th</sup> October and so we were able to run a very successful clinic on Saturday 8<sup>th</sup> October. 600 patients were booked to attend and although there were some “no shows” 528 patients were vaccinated against flu and those who were eligible were also given the Shingles and/or the Pneumonia vaccinations. We were also able to check blood pressure and weight. Thankfully the weather was very kind on the day. There are more flu vaccination appointments being offered during normal surgery hours and also some walk-in clinics will be run, including a session tomorrow, Tuesday 18<sup>th</sup> Oct between 4 and 6pm. Further details are available from reception.

Two Physician Associates have been appointed and will start at the surgery mid-November, we have also been allocated a Clinical Pharmacist, Kieran who will be working Thursdays, she will be conducting medication reviews whilst our own CP is on long term sick leave. A new receptionist has been appointed and is settling in well.

We are getting more positive feedback.

There is better appointment availability particularly mid-week. The Extended Access Service which is located at the Medici Practice (bottom of London Road) is now back to full capacity following the reductions that were imposed due to Covid. Appointments which must be booked through the surgery are now available for Thursday & Friday evenings as well as Saturdays and Sundays with a variety of clinicians which can be particularly helpful to those who are working during normal hours here at the surgery.

Covid vaccinations and boosters are not currently available at the surgery, these are mostly being administered at specialist centres e.g. The Mall and also through local Pharmacies e.g. Ashcroft Chemist, Warden Hill Chemist, Acorn Chemist. Appointments can be booked via the vaccination website or calling 119.

**Patient Input:**

As we were online everyone was asked in turn for any points that they wished to raise so that everyone could hear each other.

Anne asked about how housebound patients would get their flu vaccinations and covid boosters. Dr Tahseen explained that flu ones could be booked via the surgery and that she would be one of the GP's doing them in patient's own homes, whilst the covid vaccines are being managed by the CCG (Clinical Commissioning Group).

Clive stated that he was aware that more face to face appointments were being offered and that he was very pleased about this. Dr Tahseen said that every effort is being made for as many patients as possible to be seen but as Covid cases are increasing it can be difficult to manage whilst doing the best to protect both staff and patients.

Sue asked if it was ok to have the flu vaccination whilst feeling a bit under the weather, Dr Tahseen advised waiting for a week before booking.

**Any Other Business:**

The next meeting will be held via zoom. This is not a closed group and we want to encourage more people to attend. As more patients are now attending the surgery it was suggested that a notice could be put up advertising the group and the date of the next meeting along with the log in details. This was agreed and the information will also be added to the website.

**Date of Next Meeting:**

Monday 16<sup>th</sup> January 2023 @ 5.30pm for the next virtual gathering.

Dr Tahseen thanked everyone for taking the time and trouble to attend this meeting and the session closed at 6.10pm.